



PERADUAN JOM CUTI BERSAMA POS MALAYSIA

TERMS AND CONDITIONS

1.0 About the Contest/Contest Period

- 1.1 The *Peraduan Jom Cuti Bersama Pos Malaysia* (“**Contest**”) organized by Pos Malaysia Berhad (199101019653 (22990-M)) (“**Organiser**”) will run from 1 October to 31 December 2022 (both dates are inclusive) (“**Contest Period**”).
- 1.2 The Organiser reserves the right to change, postpone, reschedule, or extend the Contest Period or terminate the Contest at its sole and absolute discretion as it deemed fit without prior notice or without assigning any reason.

2.0 Eligibility Criteria

- 2.1 The Contest is open to all Pos Malaysia’s walk-in customers or online customers (Malaysians and Non-Malaysians) with valid IC or passport, aged 18 years old and above at the start of the Contest Period (“**Participants**”).
- 2.2 Participants are required to spend a minimum of Ringgit Malaysia Twenty (RM20) in a single receipt on Pos Malaysia’s selected products or services (“**Pos selected products/services**”) from any of Pos Malaysia’s outlets or online platform (“**Pos outlets/platform**”) during the Contest Period.
- 2.3 The Selected Products/Services are:

Products	Services
<ul style="list-style-type: none">• Pos Laju Prepaid Envelopes & Boxes• Prepaid Economy Envelopes• International – Stamp, Registered Label, Tracked Label	<ul style="list-style-type: none">• Pos Laju On-Demand (including motorcycle)• International – small packet, Flexipack, parcel, Express Mail Service• Insurance / Takaful• Agencies bill & loan payment• Road Tax and driving license renewal• Remittance• ASNB Unit Trust• Philately• Shared banking• Islamic Products & services



	<ul style="list-style-type: none"> • Will writing & Estate Administration Referral
--	---

2.4 The Pos outlets/platform are:

Offline Platform	Online Platform
<ul style="list-style-type: none"> • Post Offices • Pos Laju Outlets • Pos Laju Service Centres • Pos Laju Kiosks • Pos Laju Ezidrive-Thru • Pos Mini 	<ul style="list-style-type: none"> • PosOnline • www.pos.com.my/Shop

3.0 Mechanisms of Entry and Eligibility of Winners

- 3.1 Participants are required to complete the following steps to participate in the Contest:
- a) Spend a minimum of Ringgit Malaysia Twenty (RM20) in a single receipt on Pos' selected products/services from Pos outlets/platform within the Contest Period;
 - b) Scan the QR code displayed at the Pos outlets/platform and fill up the details in the contest form [Jom Cuti Bersama Pos Malaysia](#) (“**contest form**”) and
 - c) Upload a clear and full picture of the receipt in the contest form.
- 3.2 All entries must be submitted via the contest form within the Contest Period. Any entries received after the Contest Period shall be disqualified.
- 3.3 One (1) receipt entitles to one (1) entry only. Participants are not allowed to submit multiple entries with the same receipt. One (1) receipt is equivalent to one (1) submission only.
- 3.4 Participants may send as many entries as they wish but each entry must be submitted with a different receipt reference number.
- 3.5 Participants must keep the original receipt(s) throughout the Contest Period as Participants may be required to produce the receipts as proof of purchase for verification and prize redemption purposes.
- 3.6 The receipt must contain legible, clear and valid receipt number, name and/or logo of the Pos outlets/platform and description of the Pos selected products/services.

- 3.7 Failure to produce the original receipt and identification document upon request will result in disqualification and prize forfeiture.
- 3.8 The Organiser will not be responsible for entries for the Contest that cannot be processed due to technical or operational reasons.
- 3.9 The Organiser reserve the right to disqualify or reject, at its sole and absolute discretion, any entries:
- a) lost, misdirected, reprinted, duplicate, illegible, incorrect, unclear and/or damaged receipt or inaccurate details and/or containing more than one (1) receipt;
 - b) that are inappropriate, incomplete or failed to comply with any of these Terms and Conditions herein, which includes, but not limited to, failure to meet Contest eligibility criteria or entry that contains obscene, libelous, racially disparaging, defamatory, harassing or threatening or unlawful content;
 - c) containing fraudulent information using false identity or other particulars with the intention to deceive or misrepresent; or
 - d) that breaches any applicable laws and/or regulations.

Any ineligible entry(s) submitted will be summarily disqualified and thereafter non-appealable.

- 3.10 In the event of disqualification after the Prizes are awarded, the Organiser reserves the right to demand for the return of the Prizes or payment of its value from the disqualified Participants.

4.0 Contest Prizes (“Prizes”)

- 4.1 There will be one hundred forty two (142) lucky winners (“**Winners**”) throughout the Contest Period.
- 4.2 The Prizes offered are as follows:

a) Main Prizes

Category	No. of Winners	Prizes
Grand Prize	1	6D5N to Gold Coast, Australia for 2 pax
First Prize	1	4D3N to Bali, Indonesia for 2 pax
Second Prize	5	3D2N to Langkawi, Kedah for 2 pax
Third Prize	15	Samsung Galaxy A73 Handphone

b) Monthly Consolation Prizes

Category	No. of Winners	Prizes
Consolation Prize	40 / month	AEON Voucher RM100

- 4.3 The Participants shall still stand a chance to win the Grand Prize, First Prize, Second Prize and Third Prize, even if they have already been selected as the Monthly Consolation Prize.
- 4.4 Entries will be accumulated at the end of the Contest Period for the Main Prizes winners that consist of Grand Prize, First Prize, Second Prize & Third Prize. Entries will be accumulated at the end of every month for Monthly Consolation Prizes winners.
- 4.5 The holiday package prizes will be given to the respective Winners in voucher form, which shall then be redeemed by the Winners directly from the travel agency. The Organiser will not entertain any complaints on the quality and quantity of the Prizes after handing over the Prizes to the Winners.
- 4.6 Travel period for the holiday package is from March 2023 to August 2023. Winners are required to notify the Organiser via email (*poscampaign@pos.com.my*) or the travel agency on the travelling date one (1) month in advance.
- 4.7 The Grand Prize and First Prize includes return flight (Kuala Lumpur to Australia and Kuala Lumpur to Indonesia respectively), accommodation, transfer & transportation. The Second Prize includes accommodation with breakfast only.
- 4.8 The Organiser reserves the right at its sole discretion to substitute any of the Prizes with other prizes with equal value at any time without prior notice. The Organiser shall not be liable for any loss or damage incurred, whether directly or indirectly, with regards to the substitution of Prizes.
- 4.9 Prizes are strictly not transferable, assignable, non-refundable, non-exchangeable, or redeemable and absolutely non-negotiable by the Participant in any other form or manner other than that specified by The Organiser.
- 4.10 The Organiser reserves the right to alter routes, itinerary, meals, accommodation reserved as and when necessary or in case of force majeure.
- 4.11 Holiday packages prizes excludes surcharge for peak season/weekends/public holidays/eve of public holidays/school holidays, visa, tipping, tourism charges, travel insurance, fluctuation on exchange rate, adjustment of price in relation to accommodation/transportation/entertainment outlets/restaurants, increase on fuel surcharge, airport tax or any additional charges which will be borne by the Winners.
- 4.12 All taxes and service charges from government, federal, state, local (if any) associated with the Prizes shall be borne by the Winner.

- 4.13 The Organizer makes no warranties or representations whatsoever with respect to the Prizes and shall not be responsible nor liable for any problems and/or damage thereto or arising there from.
- 4.14 For any dispute in relation to the Grand Prize, First Prize and Second Prize or any terms and conditions in respect thereof, the Winners shall directly deal with the travel agency. The Organizer shall not be held responsible or liable for any breach of the Prizes or any other terms and conditions in respect thereof.
- 4.15 Winners shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including personal injury and/or death) resulting from their participation in the Contest, redemption and/or usage of the Prizes. The Organizer shall not be held responsible for any loss, damage or injury (including death), delay in any manner whatsoever suffered by the Winners as a result of the participation in the Contest and/or the use of the Prizes.
- 4.16 The Prizes must be claimed on the date and location that will be stipulated by the Organizer. The Organizer reserves the right to forfeit the Prizes if the Winners failed to claim the Prizes within stipulated duration and the Organizer shall not reimburse or compensate the Winner for such forfeiture. The Organizer shall not be obliged to give extension notice of the Prize collection period. Any cost relating to the collection of the Prizes will not be borne by the Organizer.
- 4.17 Selection of Winners ("**Eligible Winners**") will be made using a system of Random Winner Generator. However, the Organizer reserves the right in its absolute discretion to vary or change the winner's selection process without any prior notice to the Participants.
- 4.18 The Organizer will inform the Eligible Winners via telephone or electronic mail (e-mail) for authentication and identity verification before being declared as a winner ("**Winner**"). The Organizer reserves the right to disqualify Eligible Winner(s) due to his/her failure to provide complete and accurate information during the call or through the e-mail for verification.
- 4.19 In the event the Eligible Winners cannot be contacted after three (3) attempts i.e. no reply, telephone number not in service, no connection or not interested to be the Winners, the Prizes will be allocated to the next Eligible Winners as per the Terms and Conditions of the Contest. The Organizer will not be liable if the Eligible Winners could not be reached for any reason whatsoever.

4.20 In addition, the Organiser reserves the right to disqualify any Participants that:
a) undermines, has or attempted to undermine the operation of the Contest by fraud, cheating or deception; or

b) are unable to provide proof of eligibility to participate in the contest for Pos Malaysia's verification as and when requested.

In the event of disqualification after the prize is awarded, the Organiser reserves the right to demand for the return of the prize or payment of its value from the disqualified Winner.

4.21 The Winners name will be announced through the Organiser's website and official social media platforms. No further correspondence, appeals, protests or attempts to dispute the same would be entertained in any event whatsoever.

4.22 All Prizes are accepted entirely at the risk of the Winner, and the Organizer excludes all warranties in connection with any Prize to the extent permitted by law.

5.0 General

5.1 By participating in this Contest, the participant agrees to be bound by these terms and conditions and the decisions of the organizers and judges. The Organiser reserves the right to change, delete, add or amend any part of the Terms and Conditions at its sole and absolute discretion as it deemed fit without prior notice or without assigning any reason and it shall be binding to the Participants and the Winners.

5.2 By participating in this Contest, the Organiser reserves the right to publish and display the names and addresses of winners, photographs of winners and audio and/or visual recording for any mass media or marketing materials for advertising and publicity purposes without prior notice and/or compensation.

5.3 The Organiser's decision on all matters relating to the Contest shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same would be entertained in any event.

5.4 Any costs incurred by the participants or winners for transportation, accommodation, personal costs, fees and/or any other expenses related to this Contest are to be borne fully by participants or winners.

5.5 The Organiser and/or its directors, shareholders, members, affiliates and associates or subsidiaries are not liable for any loss or damage (including, no boundaries, loss of income, profits or granting, whether directly or indirectly, intentionally or unintentionally, damages consequential, exemplary, punitive or special) arising from contract, tort, negligence or any injury or disappointment suffered or otherwise, in connection with this Contest.

5.6 For the avoidance of doubt, any cancellation, revision, termination or suspension of the Contest by Pos Malaysia will not entitle the Participants or Winners to any

claim or compensation against the Organiser for any and all loss or damage suffered or incurred by the Participants or Winners as a direct or indirect result of the act of cancellation, revision, termination or suspension of the Contest.

- 5.7 Participants are advised to regularly visit the official website of the Organiser at www.pos.com.my from time to time for any changes or amendments in respect of this Contest.

6.0 Privacy Policy

- 6.1 By participating in this Contest, Participants are deemed to have consented to the collection, processing and storage of their personal data by the Organiser for the purpose of this Contest and/ or any other promotional and marketing purposes.
- 6.2 The Organiser respects the privacy of its customers and are committed to protect the privacy of every Participants. When the Participants provides personal information to participate in this Contest, the personal information will be included in the list of receiving news/notice of any promotional, brochures including the e-mail or sms for other information. "Identity Personal Information" refers to any information that can identify or used for contacting purposes such as names, mailing addresses, telephone numbers and e-mail addresses.
- 6.3 By participating in the Contest, the Participants acknowledges and agrees that the Organiser may share the Participants personal information that has been received by the Organiser and its group of companies, affiliate, or subsidiaries for products offering, promotion and services to the Participants. "Group Company" refers to the company related to the Organiser with control or ownership, and customers agree to the use Identity Personal Information for the purpose.

7.0 Law and Jurisdiction

- 7.1 By participating in this Contest, Participants acknowledges and agree that the participants will be bound by the Terms and Conditions of this Contest and the Terms and Conditions of this Contest shall be construed and governed in accordance to the Malaysian law.
- 7.2 By participating in this Contest, it shall be deemed to be as acceptance to the exclusive jurisdiction of the courts of Malaysia in respect of any or all of the disputes that may arise in relation to and pursuant to the Contest.